



Crew Manager – Person Specification	
Experience	• Competent substantive competent operational firefighter or above • Experience of informing and educating the community to improve awareness of safety matters. • Experience of contributing to Fire Safety solutions to minimise risks to the Community. • Experience of working with teams and individuals to achieve their objectives. • Experience of maintaining activities to meet requirements. • Experience of taking responsibility for effective performance. • Experience of supporting individual development. • Experience of investigating and reporting on events to inform future practice. • Experience of leading supporting people to resolve operational incidents.
Knowledge / Understanding	• Ability to lead the work of teams and individuals to achieve their objectives. • Ability to support the implementation of change • Ability to maintain activities to meet requirements. • Ability to take responsibility for effective performance. • Ability to communicate effectively at all levels, with the ability to use a wide range of communication techniques. • Ability to utilise I.T systems for reports, performance management, monitoring etc • Health and Safety Qualification (IOSH managing safely) - Desirable
Skills / Behaviours	• Effective communication at all levels with diverse techniques. • Personal integrity and high personal standards. • Evidenced continual personal development. • Develop self, teams, individuals to enhance performance. • A commitment to promoting equality, diversity, and inclusion. • A commitment to values of the Service and NFCC Code of Ethics framework.